



# 2011-2012 Snow

## Acres Group Contracted Snow Removal Program

The Acres Group is pleased to service Cambridge Lakes NH 19 for this up coming winter season. We would like to explain the basics of our service agreement for snow removal for your community.

- ⇒ Your service starts on November 15<sup>th</sup>, 2011 and ends April 15<sup>th</sup>, 2012.
- ⇒ The contracted service provides snow removal for the driveways, sidewalks, stoops, mailboxes, and public walks.
- ⇒ The streets are plowed by Acres Group ; contracted by DR Horton.

\*\*The property will be serviced when there has been a snowfall of **at least two (2) inches.**\*\*

- **Snowfall forecasted up to four (4) inches.**  
All plowing operations will be completed 6 to 8 hours **after** snow has stopped falling. In the event that the professional meteorological service has **predicted 4" or less**, plowing will NOT commence until snowfall has ceased, unless specifically requested by Property Agent.
- **Snowfall forecasted from four (4) to ten (10) inches.**  
All plowing operations will be completed 8 to 10 hours after snow has stopped falling. To ensure access and egress to the property, plowing cycles will begin at approximately 4 inches of accumulation depending upon duration and severity of storm.
- **Snowfall forecasted from ten (10) inches or more.**  
Blizzard and extreme icing conditions will be handled to the best of the capabilities of the men and equipment.

*Notes: Driveways that are occupied by cars will not be plowed. A second pass through the community will take place within 24 hours of the accumulated snowfall. Drifted snow will be removed up to 48 hours after accumulated snowfall.*

### De-icing Applications

**Please remember that de-icing agents are not contracted items. It is recommended that homeowners purchase their own ice melt products for concrete service walks, stairs and entryways.**

### Ice Melt Buckets Available Through Acres Group:

**A 5 gallon filled ice melt bucket with scoop is available for \$ 45.00 delivered to your door. Please e-mail your order to the property manager directly. Orders are processed on Fridays with delivery the following week through December, January & February.**

Check out our web site at [www.acresgroup.com](http://www.acresgroup.com). It is very informative and advises by region the storm conditions and operations of our snow removal team. Your region is the **ROSELLE or CENTRAL Region.**