



# 2011-2012 Snow

## Acres Group Contracted Snow Removal Program

The Acres Group is pleased to service Cambridge Lakes NH 3 for this up coming winter season. We would like to explain the basics of our service agreement for snow removal for your community.

- ⇒ Your service starts on November 15<sup>th</sup>, 2011 and ends April 15<sup>th</sup>, 2012.
- ⇒ The contracted service provides snow removal for the driveways, sidewalks, stoops, mailboxes, and public walks.
- ⇒ The streets are plowed by Village of Pingree Grove.

\*\*The property will be serviced when there has been a snowfall of **at least two (2) inches.**\*\*

- **Snowfall forecasted up to four (4) inches.**  
All plowing operations will be completed 6 to 8 hours **after** snow has stopped falling. In the event that the professional meteorological service has **predicted 4" or less**, plowing will NOT commence until snowfall has ceased, unless specifically requested by Property Agent.
- **Snowfall forecasted from four (4) to ten (10) inches.**  
All plowing operations will be completed 8 to 10 hours after snow has stopped falling. To ensure access and egress to the property, plowing cycles will begin at approximately 4 inches of accumulation depending upon duration and severity of storm.
- **Snowfall forecasted from ten (10) inches or more.**  
Blizzard and extreme icing conditions will be handled to the best of the capabilities of the men and equipment.

*Notes: Driveways that are occupied by cars will not be plowed. A second pass through the community will take place within 24 hours of the accumulated snowfall. Drifted snow will be removed up to 48 hours after accumulated snowfall.*

### De-icing Applications

**Please remember that de-icing agents are not contracted items. It is recommended that homeowners purchase their own ice melt products for concrete service walks, stairs and entryways.**

### Ice Melt Buckets Available Through Acres Group:

**A 5 gallon filled ice melt bucket with scoop is available for \$ 45.00 delivered to your door. Please e-mail your order to the property manager directly. Orders are processed on Fridays with delivery the following week through December, January & February.**

Check out our web site at [www.acresgroup.com](http://www.acresgroup.com). It is very informative and advises by region the storm conditions and operations of our snow removal team. Your region is the **ROSELLE or CENTRAL Region.**